

POLICE SERVICES AND SAFETY SURVEY

RESULTS SUMMARY

February 10, 2012



Police Services and Safety Survey

About the survey

As a result of community concerns about the scope and services of the Twin Rivers Police Department (TRPD) that were shared in the weeks following the October 2011 shooting of a TRPD officer, the Twin Rivers Unified School District conducted a series of engagement activities designed to provide opportunities for public input. The Police Services and Safety Survey conducted from November 21st through December 17th of 2011 was among the activities which also included public forums, automated calls, a neighborhood walk, an open house, a meeting with student leaders and others.

How the survey was publicized

The survey was made available in English and Spanish online and on paper. Participants could access the survey in a number of ways and the survey was broadly publicized through:

- District and school web sites
- An invitation in an electronic newsletter update
- An automated call to families to remind them to participate
- Paper copies available at November 21 public forum at Castori Elementary
- Paper copies available at district and school offices
- Announcements during multiple media reports during November and December 2011.

About the survey participants

During the 26 days the survey was available online and in school offices, our district received 143 responses (133 online and 10 paper.) The responses came from parents, students, community members, staff, and the general public.

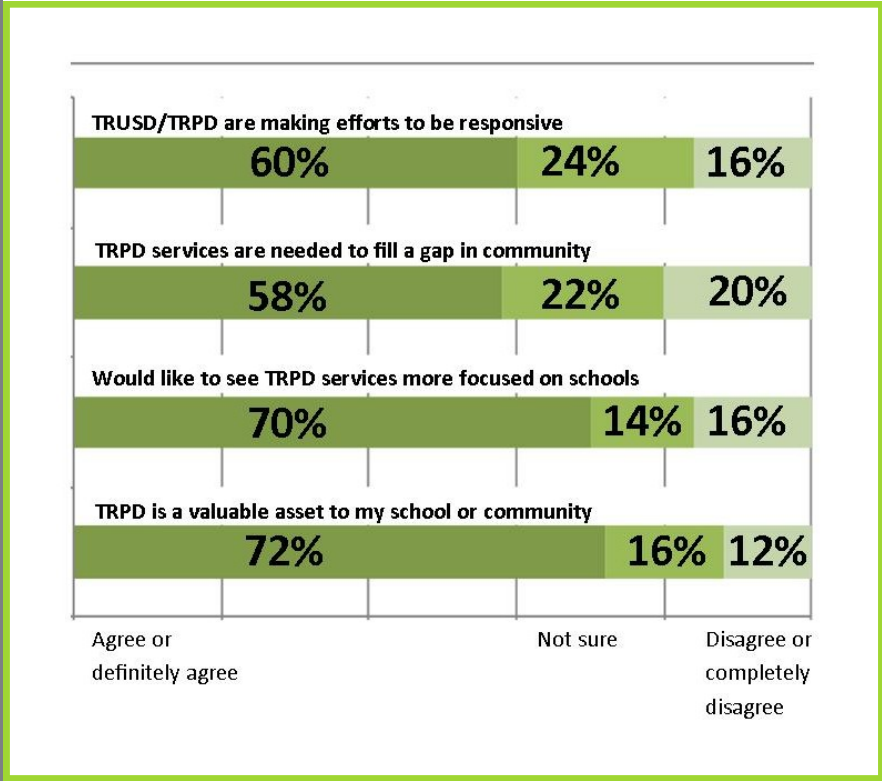
Background on participants

In an effort to encourage broad participation, questions that could lead to the identification of a participant were voluntary. One of the questions asked for the respondent's zip code and 38% of the survey participants (55 of 143) responded to that question. Of those who shared the information, they come from a wide variety of neighborhoods within and outside of the district boundaries, including:

- 95673 —Rio Linda (8 responses)
- 95838—Del Paso/Robla (7 responses)
- 95815—North Sacramento (6 responses)
- 95842—Foothill Farms (6 responses)
- 95660—North Highlands (5 responses)
- 95834—Robla/Natomas (3 responses)
- 95833—Northgate (2 responses)
- 95826—Elverta (2 responses)
- 95821—Citrus Heights (2 responses)

There were also responses (1 each) from Auburn, El Dorado, Foresthill, McClellan, Newcastle, Roseville (east), Roseville (west), Orangevale, downtown, East Sacramento, North Natomas, Antelope, and Oroville.

The responses from outside the district could have come through the listing of home zip codes from staff members or through general public participation after hearing about the survey in media reports.



How do people feel about TRPD services?

The survey included a question that asked respondents to rate their agreement to four statements about the TRPD, their services, their role in the community, their role in schools, and their efforts to be responsive to concerns. The results of this question are listed above.

Based on the responses, the large majority of respondents believes TRPD is a valuable asset and would like to see TRPD more focused on schools. A slightly smaller majority believes that TRUSD and TRPD are making efforts to be responsive and that TRPD services are needed to fill a gap in the community.

What respondents said

There were three open-ended questions on the survey which encouraged respondents to share their own thoughts and ideas about how TRPD can improve relationships, their concerns about TRPD, what TRPD is doing well, and what the community can do to support safety in schools and neighborhoods. The following section is organized by each of these questions, and then lists the themes of the statements collected along with the actual statements as entered into the survey by respondents.

Question 1: How can the Twin Rivers Police Department improve relationships and better communicate with students, families, staff, and neighbors?

Be more visible on campuses (22 responses)

Do your job and quit trying to be a real cop. You can't handle the real thing, so stay on campus at all times and do your job as described.

Have a greater presence at SCHOOLS where they are desperately needed!!!

Keep their level of police activities directly related to school functions and school property.

I would say first off have a better attitude towards parents during pick up times. Maybe help people by directing traffic near certain intersections instead of worrying about a young adult on a bicycle crossing the road. Other places people park on the sides of the street where no parking anytime signs are posted. This makes it unsafe to walk.

Focus on gang prevention, at the elementary; focus on gang awareness for staff, students, parents at the junior high; make connections with students, PHYSICALLY BE ON the campuses; walk around the campus, visit with the students; be a part of the school culture, school celebration, school rallies

TRPD should be PROTECTING the district assets and students as its first priority. They could start by not being involved in situation they do not belong in. Why does it take them so long to respond to site needs? It seems TRPD is more interested in being the area PD instead of letting city or county handle situations.

Focus on school safety in and around schools only

Become more involved at the school site level out of cars and walking campus's

Officers stationed at each site.

Stay in the schools and not on the streets

1. Deal with school issues. 2. Let Sac County handle all community calls first 3. Respond as backup if requested by another law enforcement agency.

You are doing a great job. There should be more focus on the school sites, its surroundings and anything within 100 yard from TRUSD's property.

I think they have good relationships with the student and staff. Not giving traffic tickets because they are there to protect the students.

As our elem schools have expanded to 8th grade, there are new behavior challenges. We are in desperate need of a police presence on campus. We know this cannot be daily, but when an officer is here, it seems he/she is only in the office. It would be very helpful if the officer were out and about on campus.

Be on campus or in front of schools at appropriate times

They need to be more visible in the Elementary level.

Have a Resource Officer dedicated to a school site so that kids and parents develop a trusting relationship with the assigned officer.

They need to be visible on campuses during school hours and during events that they are working. Be that "neighborhood cop" from olden days.

Have specific officers assigned to various schools and have a weekly check in with the front office as time permit.

Stop in the chases, writing tickets and speed gunning @ stop signs when children are picked from sidewalks, driveways etc. when arriving/departing school. be what you need to be a that is seen in the community helping schools & students and not doing what the chp etc. are paid to do. Pay more attention to the students' needs/all else will follow.

Do more parking lot patrols, people park places they shouldn't

Get out of car go into school in classes introduce walk around campuses

No improvement needed (20 responses)

Avoid the press, you are doing a great job, it is their mission to make you (and us) look bad. Bad sells, good does not.

TR Police have always been extremely helpful, extremely kind when communicating with me or with students and family members in my presence. I cannot say enough good about them. I feel safer at school and in the neighborhood because I know they are there.

Just keep on doing what you're doing. Really the only people who have a problem with the TRPD are the ones who are afraid of getting caught breaking the law. The way the world is today the more police the better. (That's just my thoughts on the matter.)

TRPD staff is doing extremely well in communicating with students, families, staff, community and neighbors.

I think with the limited resources you are doing an excellent job.

I have no problems with them... I like the fact that they are out there...

We have not had any negative issues regarding relationships. We have a closer relationship with TRPD than other law enforcement in the area because TRPD is in our community and takes the time to talk w/us.

I feel you're doing a great job now.

On campus they do good with staff also

The first idea that came to mind was the Dept.'s VISIBILITY. With any law enforcement organization, I appreciate and see value in presence...and that lends itself to availability and presumed assistance...anywhere anytime.

Continue to be as effective as they have been already.

I don't know that improvement is the correct term. I believe they work very hard and need and deserve community support. I have had good dealings with them and appreciate them.

By not bowing under pressure from families of criminals who make a lot of noise.

I feel that the Twin Rivers Policy Dept. has done an excellent job communicating with students. I have seen admiration in the eyes of students here when officers come in. They have taught our students about bullying.

I think they do a great job.

Continue to provide the quality service it has been providing. Sadly, the only people who are complaining about policing practices are those who benefit from less policing. I only hope that the recent police shooting, and its detracted focus, does not cause officers to question themselves, and place the community at risk.

They do a good job of communicating with the public.

I do not believe that there is anything more that can be done. Twin Rivers does a good job.

The relationship is excellent! I have seen the response time for an arson situation @ HLA it was fantastic, they protected the property.

Leave them alone and let them do their job.

Improve Engagement (19 responses)

More community outreach.

I think they need to do more PR work in the areas where their schools are. They need to be more visual to the residents. I think our officers are the best. I have had the honor of working closely with several of the Twin Rivers Police Officers and I know if the community could see them the way I do more opinions would change.

Make sure that the families and students know that you are there to protect the community and enforce the laws.

Invite the parents to come to Community forums at their neighborhood school and get feedback on how do they feel about their presence in the community and not just at school sites. Let them know they are there to support PD and the community. I think it just needs to be known that they have the right to pull people over.

TRPD should make sure that the communities surrounding the schools and parks patrolled by TRPD are fully informed of the goals, procedures and policies of the TRPD. This survey is an excellent first step but it is self-selective and therefore many community members, parents and staff will not use this survey to make their concerns known to TRPD.

Attend more events in the community and include their news (Q and A's) in the school/network newsletters.

Hold more community meetings and let the community know what is really happening within the community!

The only thing I have to say is show unity among the district and schools. Get personally involved in community functions. When my oldest graduated TRPD was on duty, they were approachable and friendly. I thank them for keeping peace in the neighborhood.

The more "out and about" the better.

I believe that the steps that the Twin Rivers Police Department have begun to take with the community by going out into the community (on foot) with smiles on their faces is a great start to improving relationships. It would be nice to see interaction and smiles at community events they are covering as well (as they tend to only speak to each other)

Get out of the car when at a school, introduce yourselves, mix and mingle.

By providing open and honest communication between the department, district, community, staff, and students. I believe the police department employees are truly here to help the students and staff of Twin Rivers district. They are involved in doing good throughout the community. These actions are not always seen. But one is operation Christmas.

Get out in the community more often.

Start doing neighborhood watch--get involved with the community and ask them what their needs are--you would be surprised

Have local area meetings to introduce themselves to the community and school staff.

I think continued activities such as open house, walking the community they serve and facilitating community meetings. I think continued school engagement activities would also improve relationships and communication with students, families, staff and neighbors.

Get to know the ppl in the comm. and have a better relationship with our kids. Start having nbrhood activity

Focus on school sites and build relationships with students, families, and staff; meet with students and community regularly. Be proactive.

Talk to the families neighbors in the community walk or bicycle certain areas build relationships with neighborhoods/ps and K have a show and tell assembly with police officers and cars.

Build Relationships with Students (14 responses)

Possibly an additional couple times a year doing workshop/presentations to individual schools. My daughter, who has been an elementary school student for nearly 5 years now, has made mention once or twice about the school police coming to talk to her class/school.

Refocus attention on students and school programs. More outreach programs at elementary ages to develop trust in police and reduce students from developing a negative mindset about police, especially in confrontational neighborhoods.

I think they do a good job in the Foothill Farms, North Highlands area. Maybe spending time recruiting new junior members from the local High Schools they represent into their programs would help build rapport.

Maybe the police can come to the school functions and read to the students and show them they are "human" too. Also, the TRPD should come to community functions and events as a parent...

Work more closely with the students. Make themselves available to students. Go on house checks of students who are tardy or absent on a constant basis. Be more involved with the students.

I personally have never had a negative experience with Twin Rivers PD except, that some officers treat students disrespectfully on campus. I understand the need for the officers to protect themselves, but they need to remember that they are dealing with students on campus and not "random" youth on the street. This is the exception not the rule.

I would love to see them talking to students or counseling them when we have issues (like a student bringing drugs to school). If they could sit down and talk to them about what would happen if they were an adult, etc. it would just be another voice and lend credence to the values we're trying to enforce. I would love to see a partnership.

I think, officers on our campus should be more involved, simple things like striking up conversation with students, teaching a class or speaking a class would really give the students a better idea of the department and its officers. Possibly an exploring program or a way to reach out to the youth and the community

Continue to learn the difference when working with primary aged youth on appropriate words, progressive discipline, what "threats" of discipline do, and how to work with young youth. Increase ways to be positive mentors :)

Be proactive with students not (re)active

They have come out to my school whenever I have needed them. Perhaps they can do a safety program in the school to help the elementary age children so that this message will get out to everyone.

Understand elementary kids are different (for the most part) than high schoolers and they and their issues need to be handled differently.

Have more assemblies re: safety and consequences for bad choices. Have a unit sit in front of Allison and issue tickets to jay walkers.

Have police officers come into the classrooms and talk to students about safety, gangs, etc.

Improve courtesy and respect (8 responses)

Better understanding the community and treating the community with respect is important. Not everyone that lives in the community are "bad people" most often they are there because they have to be there. There are a lot of people in the community who really want the best for the children who live there, including their educations.

Quit acting like you're above everyone else!! I've had many incidents where they have acted RUDE!!!

The police dep.is fine when in community event but are very intimidating when doing routes. To much uncalled for aggressiveness and threats. Show up for calls not concerning our schools. **Should remember we rely on them for our kids not for calls not concerning them. Illegal pull overs & searches make us upset. It's talked about a lot in community.**

Treat them better and don't abuse power

Being nice; talk to us.

They cannot be so rude and rough with the students; also they can be more respectful by not cussing so much and not getting mad so easily because I feel it doesn't do anything but cause hostility

Be more visible at the schools. Talk to us with respect. Be more open minded.

Be more respectful of parents and community members. There is a feeling that there is different treatment depending on which side of town you live in. DPH in particular feel disrespected by Twin River Police on many occasions. Some disrespectful officers make them all look bad.

Improve relationship with law enforcement agencies (2 responses)

Maybe clarify specific roles and agreements with other agencies

More community outreach, and clarify role as partnered with Sac PD and other agencies.

No need for district police department (2 responses)

Disband the department, and refocus your mission to providing student safety only on our campuses...especially high school campuses. The community does NOT need a school police department, TRUSD is a LEA with the purpose of educating our children, local enforcement should fulfill the role of community policing, not the school district

yall kannt yall need to be shut down

Hire locally (2 responses)

First and foremost, TRUSD need to start by hiring people that live within the area of the areas they patrol, i.e. mentoring and training up new recruits that are from the Del Paso area, North Highlands, Foothill Farms and smaller portion of Rio Linda. Secondly, get to know the kids in the neighborhoods in a positive way. Say "hello. How are you?"

Be a school patrol not a police force out to make money off of tickets etc. The face of the police force should continue to be of color.

Recording devices (1 response)

I believe they should all wear recording devices. This will help them if there needs to be training to better handle situations, and to validate citizen concerns.

Track response time (1 response)

Be onsite when called with in an allotted time. If you establish a standard of being onsite within say; 7mins...make that known to everyone and meet that goal for all types of calls. What you establish as a goal needs to be advertised and marketed to the public and that way they can track your response time to see if you're good or not!

New staff (1 response)

Most of TRPD that work in the NS/DP area should be replaced.

Question 2 - What do you feel Twin Rivers police is doing well?

Keeping Schools Safe (34 responses)

I think they are absolutely the finest. I am proud of them and the tremendous work that they do daily. I work at Vista Nueva in Special Education Dept. as a Dept. Chair and a teacher. I have been there for 11 years and I have never had reason to complain about any of the officers or the tremendously professional way they do their jobs.

They respond quickly and appropriately when called to the school sight. In nearly all of my experiences, officers have acted in a very professional manor, worked to be firm, and at the same time, to build bridges and rapport with students and parents.

They have personally helped my son feel safer on campus. There have been fewer fights at school.

Police presents in and at our schools. I would add bike racks and bikes to your cars during school hours, and then ride around different school sites when you are there.

RESPONSE TIME IS EXCELLENT!

TRPD is doing an outstanding job of protecting and supporting students, staff, and property. In order to help students reach their educational goals they must first and foremost feel safe at school, home, and in the neighborhood. With a PD solely dedicated to our district, we can accomplish this task in efficient manner.

Responding to school emergencies

I feel the police department is keeping the criminals away from the students as much as possible. Every incident was serious enough to warrant police intervention.

Providing support.

A computer was stolen and within a few hours the police force was at the school investigating.

Being at all the schools, it would be nice to just see you walk the hallways if this is possible I know we have a lot of schools and not enough police but just a thought.

On campus yes

Response time and staff support

Patrolling the areas around the schools. I regularly see the patrol cars around the schools where I live and the school where I work.

We have appreciated your being on premise here at Keema; response time and readiness to be of help is prized by us teachers.

Dealing with issues at our schools should be the priority.

well i think they could do better but I do feel as if the officers are doing well, they do their jobs very well, I as a student do feel very safe knowing we have a fully sworn police force to protect us.

They are doing good job protecting the schools and students.

Showing their presence at the schools.

I feel they are keeping the campuses safe by providing support to administration and staff when needed.

I feel they are active in the community, school and district sites. They seem to care what happens around the schools and in the community comprised of many of the students and staff from the district. Around every corner is a school or district site making it important for them to patrol. We need police for our kids who will be the future.

Patrolling after school to keep traffic moving safely around our school.

They are stopping gang violence and catching a lot of kids doing illegal drugs.

Employees provide safe and secure schools for the students of the Twin Rivers District. They deter crime from in and around the campuses. They are a welcome part of some communities. Dispatch monitors alarms and cameras, and have helped prevent major vandalism to district property.

Protecting our students and campuses

They provide a security to our schools and community.

Response time is good.

Quick response time

Assisting students, parents, community, teachers and administrators. Always respectful and can differentiate between schools and admin regarding services to the school.

School response time to severe issues

Support during times of crisis. Response time has been amazing.

Keeping kids, schools and communities safe. Containing the criminal element. Protecting school assets.

Patrolling their jurisdiction and providing an excellent blanket of protection for the children and district property. For a limited staff, TRPD is out working as hard as SPD &SSD

Serving our schools.

Keeping neighborhoods safe (18 responses)

Keeping community and neighborhood safe.

I am pleased to have such a highly trained school police agency in charge of our schools safety. The fact that they are in the community as an additional cloak of safety for our kids and our community is such an asset, especially in these difficult economic times.

They are a visible crime deterrent.

I welcome their presence in the community. With all the foreclosures and crime up who wouldn't want more police in the area? People committing the crimes.

Response time is quick and professionalism is impressive. TRPD has done an excellent job in filling the "slack" in the unincorporated areas of Sac. Co. The Sheriff isn't able to respond due to budget cuts.

Low priority issues are not responded to by the Sheriff. TRPD can and does respond to drunks, homeless, juveniles and low priority issues.

Deterring violence.

Where I live, I feel they've had great response time to situations.

The consensus on my street is that we like seeing the TRPD. It makes our neighborhood feel safer knowing that they patrol the area regularly.

Patrolling the areas

They are visible... that is what needs to happen especially in North Highlands..

From our perspective and experiences in our neighborhood, TRPD has done everything well. They respond quickly, treat community members with respect, follow up, and keep the students under control.

Patrolling the area

I think they do a good job just being a presence!

I feel that since the state is in such a financial hardship toward other law enforcement agencies, the TRPD should step up and help like they have. I feel that too much is being made out of the one situation. I have no complaints as of yet.

Keeping community patrolled and safer for kids. But have concerns about how they treat some people.

Have been very responsive

Their presence helps defer crime. If TRPD were taken away from the community sac pd could not police the area TR's covers and do a good job less police more crime

Not doing anything well (17 response)

Nothing that I'm aware of.

Unsure

There's not much positive I can say here. They seem ineffective, possible due to their overbearing and strong-arm tactics. I hope they would earn the trust of the community

members and especially the students so that the lines of communication would be open. That is how I see they could improve, but currently they are far from it.

I do not feel that TRPD is an effective force. They cannot seem to curb the crimes at district sites at all. Thefts are on the rise through the district and it seems that TRPD is never available to the "District" when they are needed.

Nothing I can see!! Just costing the Dist. \$\$\$\$

Making too much news headlines for things they shouldn't be doing

Honestly, I'm trying to think of something. I want to give constructive, helpful feedback - but I haven't had a lot of positive experiences. I'd love for this to change!

No

Not much lately

No, I feel as the though the expense of their department is not justified. I found gang threats in textbooks and found out this is a common way to threaten students (gang to gang)--when I let the police know they were unaware and had no idea how to begin to handle this problem

I really cannot say.

Not much.

Nothing, you don't arrest people, it's hard to get information from your offices and for some reason you're never there when people call. Honestly, it's not funny how NOT around you guys are.

Nothing yall jus doing all wrong

Not much

Not one thing without being bias

Nothing too busy doing city police things

Relationships with Students (6 responses)

Going into classrooms and developing meaningful relationships with students in our district. Community service programs, I believe the twin rivers police have made a visible effort to be seen in a positive way at community functions.

TR Police have such a kind, caring demeanor when dispatched to help in situations with children at school. They spend time listening to children and parents and focus on the most appropriate ways to solve problems. They have also helped me on some very difficult home visits. I feel safer because they are there.

I see them saying hello to students as they've left the high schools.

Continue the toy drive

Competent as members of the school community and officers work well with teens.

Kids enjoyed the GREAT program

Diligent (5)

TRPD are very efficient and diligent in performing their duties.

The Twin Rivers Police department has proven to be responsive to school/student related emergency calls and handling those matters professionally and discreetly. Their dispatch officers are easy to speak to and patient and calm.

Officers who have worked with me have been extremely supportive and helpful

Very responsive, very caring. They are quick to help me whenever I need them.

Respond quickly when called feel safer at work

Response to recent concerns (3 responses)

I appreciate their acknowledgement of issues with the Dept. and it seems they are willing to re-scope their duties to align with District needs.

I think the Acting Chief is off to good start.

Are listening to our families

Friendly (3 responses)

They are friendly.

I myself have had to call TRPD on many occasions and have always been treated well by dispatch as well as the officer

They respond at a very reasonable time. Personalities are outstanding

Community Involvement (3 responses)

Good community Christmas drive.

Being proactive in the community.

They are doing a great job working with school personnel and students. They offer many opportunities for students and families to have positive experiences working with law enforcement. I feel the officers of TRPD are very compassionate about the work and community they serve

Everything (2)

Everything.

They do a great job

Need to focus on campus (1 response)

TRPD should focus its attention to student safety, develop relations with students on campus, and provide safety school activities and events

Mixed (1 response)

I observed an interaction with a TR officer and a parent. The parent was seeking information. The officer's response (in my opinion) was rude, disrespectful, and uncalled for. On the other hand, I observed a TR officer interacting with a group of parents; he was polite and actually had a conversation with the parents.

Question 3 - Do you have concerns about the role of Twin Rivers Police in your neighborhood? If so, what are your concerns?

No concerns (44 responses)

I also live in the district's area. I live in Rio Linda, right by 10th and U park, and my husband's family still owns a house right by Vista Nueva HS. I am glad that Twin Rivers Police Department patrols in my neighborhood as we all feel a lot safer. Please accept my thanks for the wonderful job that they do to keep us all safe and our streets clean

My greatest concern is that the abilities of our school police to assist in maintaining the quality of life for our kids at school and the surrounding community will be restricted. To cause such an asset to not be utilized to its fullest potential would be shortsighted and negligent, especially in times where crime is on the rise

NA

They may have an undervalued role.

NO! Just make it clearer to the community that you are also police.

No concerns. Please continue to make stops, arrests and patrols as you have been doing.

No concerns, they help the Sheriff's Dept. keep streets safe.

Keep your chin up; you are doing a great JOB! You might try acting or filling in as crossing guards from time to time at different locations (for the parents to see you).

NO! I feel the communities have to be mentored in a way that builds trust with all Police Depts. in general. Especially in Del Paso, that neighborhood has had worse after worse and has been picked at since the 60's. Building trust in that community is first and foremost.

I think that TR Police are doing an outstanding job. They have always spoken in a kind manner with parents and children and made me feel safe just having them there. I have called for situations with volatile children and they are quick to get the situation under control with the least amount of physical restraint and with a positive outcome.

None at this time.

No, I live in North Sacramento and work for TRUSD. I have had no concerns in either respect.

We do need TRPD in our neighborhoods

There are no concerns about the role TRPD are in my neighborhood. They're doing an

excellent job patrolling our schools after hours.

No

Absolutely no concerns.

No

No concerns. We are happy that they are in the community and take care of things in the neighborhood around the schools.

No.

I feel that I can count on them when I need, and others should support our PD. I have no concerns only doubt if TRUSD falls to the media, they should stand up. Turn the questions on where are the City PD, Sheriff, and State PD when a crime is in progress. How long will it take for a response to a home invasion?

None

Not really. They probably should not be towing cars as frequently as they did, but I think as a whole they do a good job.

No

No, I understand the first role of the twin rivers police department is to protect students, but they are also sworn officers of the law and feel as if they are doing their duties in both fields.

N/A

They are doing good role in the neighborhood. My only concerns are that they can't not give traffic tickets.

No, to have them in the neighborhoods is a blessing.

I have no concerns.

I'm concerned that they will be hampered in their job by feeling paranoid all the time second guessing themselves in the line of duty based on rabble rousing community figures.

No

None currently

No

I do not have any concerns.

None

Not really.

Not really. I have had great interactions with them, too include, help in addressing a traffic citation and unlocking my car.

Public respect for law enforcement is a problem.

No concerns.

None

No concerns

No concerns

No

No

I have no problem with TRPD pulling vehicles over if the driver is doing something wrong.

TRPD is either a police agency or it is not. I think it is unrealistic for TRPD to not respond if they are in the vicinity of a crime.

Outside their intended role (18 responses)

over aggressive for a school district police force to mission creep into the Sac PD and Sheriff jurisdictions.

Stay out of my neighborhood, and stay on campus as your job description describes.

We don't see them much in my neighborhood, unfortunately when I do see them, they are pulling over for driving infractions-especially stop sign at Andrea/Woodside Dr. I do not feel their duty is to make traffic stops unless it is endangering students. While this attention on the Dept is awful, I am glad they are being forced to review their duties.

I do know of traffic stops that were not a threat to students/community. Not sure of how much time they spend at schools vs. in their car driving or parked?

Yes, I do have concerns with Twin Rivers Police in my neighborhood. They have no reason to be in Roseville or Placer County. This area is of none of their concern. From personal experience Twin Rivers Police officers are disrespectful and act like bullies. I would like an opportunity to elaborate.

The police force has a negative tone and identity since it was attached to the former Grant School District. Recent shooting and inappropriate materials has done nothing but scare and insult many members of the community. The force appears to be useless and violent towards neighbors in their patrol areas.

I've experienced being followed for looking there way & nodding. My son threatened when sitting in car waiting for me. Said 'what are you looking at' & threatened him. Made a report. A friends car was searched while he was in store. Officer said he smelled something. Nothing found. He had just passed him going in opp. direction. This is wrong.

There are many good officers but there are a few that does take their authority overboard. I understands it's a dangerous job to be an Officer, but our TRUSD Officers should be station more at the school sites unless for incoming emergency calls.

Worrying if I have to deal with them when they have no reason to stop me

yes I think that they shouldn't be doing raids on people's houses with the real police department they should just focus on the school and safety of her staff, visitors and students also her surround area

I do not live in the Twin Rivers area and often find TRUSD out of the districts area!

Yes I do not know your role.

Too many non-school related stops. Hear many complaints about officers getting involved in issues that have nothing to do with the schools or the district.

Keep the focus on the school sites, not the neighborhood.

They have harassed community members away from campus. They spend too much time at school events that they are paid overtime to work on their cell phones on personal business talking and texting.

too powerful and hungry

stopping people from coming to our house like thir sac PD putting their hands on our kids, talking to us without respect.

trying to traffic police away from school grounds.

Needed on campuses more (12 responses)

My concern is that they are not present at the school I work at and we NEED a safety officer presence...come by and just walk the halls. Pop into my class and check in. Show up at Friday Sing. Give a morning announcement. WE NEED YOU.

TRPD should keep their eye on the mission of the school district.....educating children. The safety officers should provide safety on campuses. I would never ask for a TRPD officer to do any policing in the neighborhood....I would call the Sacramento County Sheriff for assistance. The CHP should provide traffic safety on our roads and byways.

Reduce the graffiti

The general public sees TRPD making traffic stops and paroling areas away from district sites, but not responding to actual district needs.

I am concerned the police department isn't getting enough support. The role of the officers needs to be made clear and the criminals need to know that the violence and drugs aren't going to be tolerated near our schools! Our children walk through these neighborhoods and it seems as if the criminals getting caught are the only ones complaining.

Not really at this time, I do believe they need to get out of their cars and walk the schools and talk to the kids and afterschool in some neighborhoods they need to be present.

They need to focus on our schools which are getting broken into

Yes. I think TRPD should be more involved in student issues rather than community issues. I mean if a staff member has information that a student is at the park instead of being in school, an Officer would go to the park and bring the student to school.

The Department seems to 'look the other' way too much regarding enforcement of parking and traffic laws in the vicinity of the schools. There are way too many parents that park in fire lanes, double park in school zones, and have their kids cross busy streets in the middle of the block.

Yes, less policing in community more in the schools

Need to pay attention to safety of the students coming/going from school. More on site and driving the area to take control of cars parked 2 deep in street to drop off and p/u. Kids are running in street to get around and in front of cars. Be responsible for the safety something that is lacking more and more.

I think the TRPD would benefit from more site based opportunities to engage with students. I also think school personnel could offer training to TRPD officers that would assist/improve the officers in school engagement activities that foster better working relationships with students and parents.

Other (8 responses)

They need to driver slower and stay off phone

They keep taking my weed

We can always improve on our mission.

At times, they seem to be more concerned with punishment- when proactive, positive might be more appropriate. It depends on the officer- Moose is great.

None just start arresting people! The more arrests you make the better off we all are! I know it's more work, but initially you need to establish that zero tolerance policy!!!

Like I said u need to be shut down; I don't want yall pigs in my neighborhood

My only concern is that there are not enough Twin Rivers Officers to go around.

attitude of enforcement is felt should be a vision of service and protection

Don't do enough (2 responses)

My concern is that they don't go above and beyond.

When we have called for things like broken windows or car break-ins (for our personal property on school grounds), the response time has been pretty bad. We also have had safety school officers here when we've had issues (a student brought drugs) and we were told there was nothing they could do. He wouldn't even talk to the 7th grade student.

Larger issue (1 response)

The concerns started way before Twin Rivers. There are good police and bad police in every city and neighborhood. The issues must be addressed and dealt with.

Question 4: How can community members help create a safer environment in our schools and neighborhoods?

Community can help watch the neighborhood (29 responses)

By helping patrol their neighborhoods themselves and keeping their eyes open and reporting what they see.

By being proactive in Neighborhood Watches, Community Crime Watches and other safety and security organizations within their own neighborhoods.

By reaching out to their neighbors, getting to know them, and working cohesively with the police department and letting them know when crimes are occurring. Working collaboratively with the RESIDENTS THAT LIVE HERE - we are tired of the Administrative staff from all of TRUSD coming from PLACER COUNTY telling us what to do, when they don't live here.

By working collaboratively within their neighborhoods.

They should help by being alert, aware and contact TRPD immediately when they feel or encounter any unusual or suspicious persons/situations. Stop the finger pointing.

Be proactive

Community members should be observant and aware of activities that take place on and near the schools during school hours, and before and after. If there are suspicious activities they could contact police or the school directly. Social media is so popular now why not use it to pass information or concerns to other community members via social media.

Community member could help more by reporting crimes around school sites. The district could foster that by making TRPD contact information more readily available and by having a dispatch center that sends officers out in a timely manner.

Call the twin rivers police when they see an issue at the school especially during non-school days.

Active and timely communication between neighbors, schools, and TRPD. Timely reporting of incidents and issues both on and off campus regarding students or school-aged kids.

Follow-up by TRPD and schools.

Call when suspicious activities are happening around schools

Having better relationships.

Be aware of the school surroundings if they see anyone on campus after school hours call it in. We need surveillance cameras. This would help out a lot.

Watch for strangers, suspect individuals, work with officers and staff rather than just complain and ask us to fix it. Be more involved in their students school life and work.

Constant awareness...the neighborhood watch concept....one looking out for the others, and good communications practices.

Community members should participate in neighborhood watch programs and encouraging children to come forward with information about criminal activity, rather than fostering the 'snitch' mentality that has become so prevalent.

Be our "eyes and ears" in the community.

Neighborhood Watch - they types of groups help the police department keep a better watch on all our neighborhoods.

By reporting stuff.

Be alert and watchful of out of the ordinary events and report them to the school or Twin Rivers Police.

Assist with parking issues, comply with school regulations and standard practices.

Keep their eyes and ears open to things happening in the neighborhood?

Be aware and report anything that is not normal.

We have neighborhood watch and community groups that meet regularly

Stop complaining about policing and begin policing communities ourselves. In communities such as ours, we ourselves perpetuate the conditions of poverty and fuel the crime we suffer from. It is time to take a stand and work with police in making our communities safe.

Call when something out of the ordinary is going on

Be proactive in the community, have more trust in the community and it's leaders.

Get the community involved with things that are going on in the school, be the eyes and ears be aware of what's going on around us, neighborhood watch

Neighborhood watch as well as schools

Community can get involved with youth and schools (28)

Becoming more involved with our children and schools. It's sad that we have more people outraged at the police presence than the original case of suspect shooting an officer.

Community members need to be an extra set of eyes and ears monitoring the area and providing direct communication to school administrators and school police with problems or concerns. Any process which might help increase the number of participants would be useful.

Possibly be more present as partners with schools.

Keep a watchful eye on the community.

When children are taught morals and feel valued by their families and society, we will have a safer environment. Until then, we can only send a message to criminals that their behavior will not be accepted in our neighborhoods. But this is a huge issue that cannot be resolved just by community members.

Continue to do interventions in the classrooms provides a more proactive approach to establishing a positive role in the community. I know that the Twin Rivers Police have provided a positive outlet for students who are coping with bullies and peer pressure as well as social development skills.

Volunteer at the/your local schools even if you don't have a child enrolled.

It takes an entire village to raise a child. It seems that community members are less willing to become involved in correcting situations. They are concerned about retribution. I have had parents call me with neighborhood issues about their children so that I would call the police. They wanted TR Police involved but didn't want to be the one to call.

Educating children on the importance of education, i.e. "successful kids in school can be future police officers and law enforcement."

PARENTS NEED TO GET INVOLVED WITH SCHOOL SAFETY

By getting involved with the school by do service work (parents)

By checking on their kids weekly

More interaction would be a start.

Have them more involved

Walking around are school

Parent involvement has always been a strength for the schools I have worked at in the past. Parent and grandparent programs whereby they come into classrooms to provide support have been a strength as well as Parent Teacher Student Associations. The more eyes we have watching, the less distractions the students involve themselves in.

Schools are a community. Students, staff and parents need to take pride in their school. It takes Parent involvement to help keep the campus a safe and secure place. They need to keep the school and police department aware of situations going on in and around the school.

Be more involved.

Teach children non-violent ways to solve problems. Help to focus students on academics and pride in learning. MONITOR Facebook, texts, and cell phone usage!!!

The community needs to be more involved in all aspects of the school not just when something bad happens.

Build relationships with students, community, and district personnel.

Be involved at their school sites as volunteers. Call the PD if there is a concern at a school site.

Like community watch you need to establish a school watch program with parents, volunteers, etc. and have them actively participate in monitoring the schools and parks.

Direct Involvement and real support

It takes a village to raise a child. NW invites to school activities

A never ending battle, get a list of the different non-school community events, parades, block parties, and go and show the colors.

Start programs like school watch

Anti-bullying groups at every school--made up of a staff member, TRUSD police, local police and parents and students - teach and listen--build trust"

Community can be more diligent (12 responses)

Community members need to send a very strong message that ALL POLICE SUPPORT is supported and the community needs to take a stand against the violence and drugs too!!! It takes involvement to make our community a better place. Instead of complaining these people need to offer solutions.

Have a community task force that opens up the police force for community member ride alongs and many open forums where the force is not on the offense so to speak, but rather on the information support mode.

We rely on them for calls from the schools not a police radio. Have seen them out at end of PFE Road/Roseville. Why r they there? We can assist with real concerns & be watchful for them. Tell them what they need to know. We need to feel we can help, not be the enemy. It only works if we work together. Police treat us good they need to do same.

Contact law enforcement when they see a problem and provide information to these agencies that can be used to "catch the bad guys".

The community needs to stop moaning and groaning and understands that the safety of a community is both TRUSD Officers duty and the communities duty.

Our community members can attempt to stop criticizing and calling for a disbandment of an organization that keeps students and the surrounding community safe, and start reporting problems in the community to the department and giving positive feedback

Working together.

SUPPORT TWIN RIVERS POLICE AND ALL LAW ENFORCEMENT!!!!

They can join with the police to establish neighborhood watches.

Do more to get to know the officers that serve their community and be willing to step up and offer suggestions to improve the policing practices of local law enforcement.

Call the police or TRPD when they see a crime do not be afraid to report a crime report suspicious activity on school property after school hours

Support the school support police, staff and teachers, be alert and responsive

Community can follow laws (7 responses)

As far as personal safety, I believe community members are doing all they can do. I am more concerned about the traffic hazards parents are creating and think community members could focus on this problem.

Parents need to be held more accountable to their child's actions.

We need to have rules we enforce.

Obey traffic and parking laws in and about the schools.

How about this-actually take responsibility for your child instead of making excuses for them so they can grow up right.

They can discipline their kids better and also stand up as a community and fight the violence and drug influences

By obeying the law.

Redirect police to campuses (4 responses)

Reconstitute the police department into a student safety officer focused unit. Keep the safety officers on campuses working with students and building good relationship with the schools, staff, students and parents.

Have an officer at every high school all day long. Have 5 or 6 more ready just in case they is a problem and to just patrol the rest of the schools

To keep twin rivers in the schools and police officers to do their roles

For our school - traffic before school travels too (fast) in front of the school. Maybe an increased police presence.

Other (4 responses)

Like that would ever happen since there is too many gang members and drug dealers in supply of our neighborhood.

Wow, big question. The community problems are systemic and related to the economy---if our country would support its citizens rather than corporations, maybe then everyone could be gainfully employed and be able to provide for their families with dignity... then, our community problems would begin to turn around.

Send their children to school prepared to learn

By shutn you guys down