

Online Survey Comments

(Updated weekly, last update 11/18/11)

How can the Twin Rivers Police Department improve relationships and better communicate with students, families, staff, and neighbors?

- First and foremost, TRUSD need to start by hiring people that live within the area of the areas they patrol, ie. mentoring and training up new recruits that are from the Del Paso area, North Highlands, Foothill Farms and smaller portion of Rio Linda. Secondly, get to know the kids in the neighborhoods in a positive way. Say "hello. How are you?"
- Avoid the press, you are doing a great job, it is their mission to make you (and us) look bad. Bad sells, good does not.
- Attend more events in the community and include their news (Q and As) in the school/network newsletters.
- I would say first off have a better attitude towards parents during pick up times. Maybe help people by directing traffic near certain intersections instead of worrying about a young adult on a bicycle crossing the road. Other places people park on the sides of the street where no parking anytime signs are posted. This makes it unsafe to walk.
- Keep their level of police activities directly related to school functions and school property.
- Refocus attention on students and school programs. More outreach programs at elementary ages to develop trust in police and reduce students from developing a negative mindset about police, especially in confrontational neighborhoods.
- Invite the parents to come to Community forums at their neighborhood school and get feed back on how do they feel about their presence in the community and not just at school sites. Let them know they are there to support PD and the community. I think it just needs to be known that they have the right to pull people over.
- Have a greater presence at SCHOOLS where they are desperately needed!!!
- Maybe clarify specific roles and agreements with other agencies
- Possibly an additional couple times a year doing workshop/presentations to individual schools. My daughter, who has been an elementary school student for nearly 5 years now, has made mention once or twice about the school police coming to talk to her class/school.
- Do your job and quit trying to be a real cop. You can't handle the real thing, so stay on campus at all times and do your job as described.
- I think they need to do more PR work in the areas where their schools are. They need to be more visual to the residents. I think our officers are the best. I have had the honor of working closely with several of the Twin Rivers Police Officers and I know if the community could see them the way I do more opinions would change.
- More community outreach

What do you feel Twin Rivers police is doing well?

- RESPONSE TIME IS EXCELLENT!
- They are friendly.
- WE DON'T WANT THE SACTO PD BACK IN HERE, THEY ARE DIRTY AND WE PREFER WHAT WE HAVE NOW, COMPARED TO WHAT WE HAD BACK THEN.
- I think the Acting Chief is off to good start.
- Police presents in and at our schools. I would add bike racks and bikes to your cars during school hours, then ride around different school sites when you are there.
- They have personally helped my son feel safer on campus. There have been less fights at school.
- Deterring violence.
- Going into classrooms and developing meaningful relationships with students in our district. Community service programs, I believe the twinrivers police have made a visible effort to be seen in a positive way at community functions.
- I appreciate their acknowledgement of issues with the Dept and its seems they are willing to rescope their duties to align with District needs.
- I welcome their presence in the community. With all the forclosures and crime up who would'nt want more police in the area? People committing the crimes.
- Unsure
- They respond quickly and appropriately when called to the school sight. In nearly all of my experiences, officers have acted in a very professional manor, and worked to be firm, and at the same time, to build bridges and rapport with students and parents.
- I am pleased to have such a highly trained school police agency in charge of our schools safety. The fact that they are in the community as an additional cloak of safety for our kids and our community is such an asset, especially in these difficult economic times.
- Nothing that I'm aware of.
- I think they are absolutely the finest. I am proud of them and the tremendous work that they do daily. I work at Vista Nueva. I have been there for 11 years and I have never had reason to complain about any of the officers or the tremendously professional way they do their jobs.
- Keeping community and neighborhood safe.

Do you have concerns about the role of Twin Rivers Police in your neighborhood? If so, what are your concerns?

- NO! I feel the communities have to be mentored in a way that builds trust with all Police Depts. in general. Especially in Del Paso, that neighborhood has had worse after worse and has been picked at since the 60's. Building trust in that community is first and foremost.
- The concerns started way before Twin Rivers. There are good police and bad police in every city and neighborhood. The issues must be addressed and dealt with.

- Keep your chin up, you are doing a great JOB! You might try acting or filling in as crossing guards from time to time at different locations, (for the parents to see you).
- I do know of traffic stops that were not a threat to students/community. Not sure of how much time they spend at schools vs. in their car driving or parked?
- No concerns, they help the Sheriffs Dept keep streets safe.
- We don't see them much in my neighborhood, unfortunately when I do see them, they are pulling over for driving infractions-especially stop sign at Andrea/Woodside Dr. I do not feel their duty is to make traffic stops unless it is endangering students. While this attention on the Dept is awful, I am glad they are being forced to review their duties.
- NO! Just make it clearer to the community that you are also police.
- My concern is that they are not present at the school I work at and we NEED a safety officer presence...come by and just walk the halls. Pop into my class and check in. Show up at Friday Sing. Give a morning announcement. WE NEED YOU.
- My greatest concern is that the abilities of our school police to assist in maintaining the quality of life for our kids at school and the surrounding community, will be restricted. To cause such an asset to not be utilized to it's fullest potential would be shortsighted and negligent, especially in times where crime is on the rise
- Stay out of my neighborhood, and stay on campus as your job description describes.
- I also live in the district's area. I live in Rio Linda, right by 10th and U park, and my husband's family still owns a house right by Vista Nueva HS. I am glad that Twin Rivers Police Department patrols in my neighborhood as we all feel alot safer. Please accept my thanks for the wonderful job that they do to keep us all safe and our streets clean
- Over aggressive for a school district police force to mission creep into the Sac PD and Sheriff jurisdictions.

How can community members help create a safer environment in our schools and neighborhoods?

- Becoming more involved with our children and schools. It's sad that we have more people outraged at the police presence than the original case of suspect shooting an officer.
- Get more involved in and/with the children(s) education. Host and participate in weekend family learning clinics. Often times in the poor community the parents are not involved, because they lack the education. It is not always the case of the "don't care" attitude. Change starts within the community and the moral and ethical training starts at home.
- A never ending battle, get a list of the different non-school community events, parades, block parties, and go and show the colors.
- Parents need to be held more accountable to their child's actions.

- As far as personal safety, I believe community members are doing all they can do. I am more concerned about the traffic hazards parents are creating and think community members could focus on this problem.
- Continue to do interventions in the classrooms provides a more proactive approach to establishing a positive role in the community. I know that the Twin rivers Police have provided a positive outlet for students who are coping with bully's and peer pressure as well as social development skills.
- When children are taught morals and feel valued by their families and society, we will have a safer environment. Until then, we can only send a message to criminals that their behavior will not be accepted in our neighborhoods. But this is a huge issue that cannot be resolved just by community members.
- Camera's. We have copper thieves monthly at my site.
- By reaching out to their neighbors, getting to know them, working cohesively with the police department and letting them know when crimes are occurring. Working collaboratively with the RESIDENTS THAT LIVE HERE - we are tired of the Administrative staff from all of TRUSD coming from PLACER COUNTY telling us what to do, when they don't live here.
- Possibly be more present as partners with schools.
- Community members need to be an extra set of eyes and ears monitoring the area and providing direct communication to school administrators and school police with problems or concerns. Any process which might help increase the number of participants would be useful.
- We pay our taxes, so you can do what your paid to do. Now do your job and quit asking us to do your job for you. Grow up.
- By helping patrol their neighborhoods themselves and keeping their eyes open and reporting what they see.