

Teleparent Services
Teacher Tools



Teleparent Messaging Service

- Selected from among all industry offerings last spring
- 40 cents less per student (\$11,200)
- All the same features plus teacher and office engage features
- Pilot this spring is free to all schools
- Completely web-based
- 24 hour customer service line



Teleparent Feature Overview



Notify thousands in seconds
Survey parents
Web-based software

CommunityOutreach



Automated messaging system
Seamlessly integrates with our SIS
Sends messages to parents informing them of student tardiness and absences

SmartAttendance



Notifies stakeholders regarding any type of financial or status criteria
Nutrition services, ASB fees, bus fees, overdue books, fines and more
TeleParent will set up or customize notifications based on our policies and preferences

BalancePlus+



First Automated Multi-Lingual Teacher-to-Parent Communication tool
Helps teachers manage their classrooms
Notifies parents of need-to-know information quickly and easily in over 20 languages. Entirely web-based
Allows teachers to quickly and easily send messages specifically tailored to each student's unique classroom experience in any language without any typing or recording

EngageTeacher!



Same service for Librarians, Counselors, Special Education Specialists, Attendance Clerks, Athletic Directors, and more

EngageOffice!



Library of Multi-Lingual Messages

- Multiple role (teachers, administrators, counselors, librarians, athletic directors, and more!) libraries of over 1000 carefully chosen and organized messages
- Over 20 languages and growing
- Team of professional translators to ensure quality and accuracy in all communication home
- Real voices, native language speakers



Languages Currently Supported by TeleParent:

- Arabic
- Armenian
- Cantonese
- English
- Farsi
- Haitian
- Creole
- Hindi
- Hmong
- Khmer
- Korean
- Lao
- Mandarin
- Portuguese
- Punjabi
- Russian
- Spanish
- Tagalog
- Thai
- Ukrainian
- Urdu
- Vietnamese

Sending Teacher Messages

Select your period and course/subject title.

The [Notify All] button allows you to select a message or messages for your entire class.

Assign Behaviors to Multiple Students allows you to assign a message to multiple students simultaneously.

Select messages for individual students by clicking on one of the boxes across from the student's name. Students are listed alphabetically.

TeleParent™ Teacher TeleForm Current Role:
Ryota Corell High Demo -> Teacher : (ID: 819406008)

How does this work? [Click here](#) for a quick tutorial.

Period #
Please select or change period:
-Select One-

Course/Subject: English, or click here to change this course description.

Student Name	Message 1	Message 2	Message 3	Message 4	Message 5	Message 6
Agarwal, Kiy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acosta, Krystal J	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Andrade, Andrew	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arora, Halle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ayala, Teresa, Lisa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Banjan, Shreya	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Barrios, Emmanuel F	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Castro, Sarah Kaci	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chavez, Victoria E	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cheng, Kelly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
De La Cruz, Deborah	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
De Leon, Samantha L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Derrington, Kaitlin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Harris, Shreya C	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jones, Stephen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lizano, Roberto	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medina, Oriol M	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mora, Stephanie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Send one message to multiple students

Sending Teacher Messages

“Click-Click-Save”

Select the message(s) you want to assign to your students.

Select the students you want to assign the message(s) to by clicking their name. Hold the Ctrl key (or Apple key on a Mac) while selecting the names to highlight them together.

When finished, click [Save].

Assign these messages to more than one student

You have 4 hidden messages in this message group (Collapse)

Save Cancel Back

Appointment/Phone Call

- Did Not Attend Student STBI (hide)

Citizenship

- Currently Earning Unsatisfactory in Citizenship (hide)

Classwork

<input type="checkbox"/> Demonstrated Poor Effort In Class (hide)	<input type="checkbox"/> Did Little Or No Work During Class (hide)
<input type="checkbox"/> Did Not Bring The Required Book To Class (hide)	<input type="checkbox"/> Did Not Complete A Dress Performance (hide)
<input type="checkbox"/> Did Not Complete A Performance (hide)	<input type="checkbox"/> Did Not Complete A Project (hide)
<input type="checkbox"/> Did Not Complete Planning Laps (hide)	<input type="checkbox"/> Did Not Do Any Work During Class (hide)
<input type="checkbox"/> Did Not Read During SSR (hide)	<input type="checkbox"/> Did Not Turn In A Required Class/Work Assignment (hide)
<input type="checkbox"/> Did Not Turn In Journal (hide)	<input checked="" type="checkbox"/> Did Not Turn In Notebook (hide)
<input type="checkbox"/> Failed To Complete The Required Class Work (hide)	<input type="checkbox"/> Failed To Participate In Class Activities (hide)
<input type="checkbox"/> Failed To Participate In Class Discussions (hide)	<input type="checkbox"/> Has An Incomplete Or Missing Homework Packet (hide)
<input type="checkbox"/> Has Not Completed/ timely Project Reports Stated In The Academic Progress Contract (hide)	<input type="checkbox"/> Has Not Turned In Practice Sheet(s) (hide)
<input type="checkbox"/> Is Failing To Pass The Lab Work (hide)	<input type="checkbox"/> Made Poor Use Of Time (hide)
<input type="checkbox"/> Received A 0 That Cannot Be Made Up (hide)	<input type="checkbox"/> Received An Unsatisfactory Score On A Similar Check (hide)
<input type="checkbox"/> Turned In An Incomplete Class Work Assignment (hide)	<input type="checkbox"/> Was Not Prepared For Class (hide)
<input type="checkbox"/> Was Not Reading During SSR (hide)	<input type="checkbox"/> Was Not Taking Notes (hide)

Conference

- Demonstrated Behavior Requiring A Parent/Teacher Conference (hide)
- Did Not Show Up For A Scheduled Appointment With The Teacher (hide)
- Has Been Assigned A Case Suspension (hide)
- Needs An Academic Progress Conference (hide)

Consequence

- Did Not Complete A Teacher Consequence (hide)
- Do NOT Serve An Issued Detention (hide)
- Did Not Serve His Or Her Saturday School (hide)
- Did Not Serve Proctor Detention (hide)

Student Eligibility/Standards

You can now select multiple students for the below list(s) displayed to the left. To select more than one student, hold the control/CTR key above while selecting students (for Mac users, use Command + click). The student is automatically included.

- Agume, Ray
- Alicia, Krystal J
- Andrade, Andrew
- Arnic, Katie
- Apollaya-Tamayo, Luis A
- Berrios, Maria
- Carrasco, Marcos P**
- Castillo, Sofia Rubi
- Chever, Valerie D
- Cheng, Sally
- De La Cruz, Elizabeth
- De Leon, Samantha L**
- Demircioglu, Natalie
- Fotemi, Braxton C
- Graham, Stephen**
- Uscio, Roberto
- Nodolaga, Emily M
- Merla, Alejandro
- Merliner, Tessa
- Meyers, Andrea**
- Moran, Luis E
- Resdon, James
- Rodriguez, Almol
- Roelke, Francisco

Citizenship

- | | |
|--|---|
| <input type="checkbox"/> Currently Earning Outstanding In Citizenship (hide) | <input type="checkbox"/> Currently Earning Satisfactory In Citizenship (hide) |
| <input type="checkbox"/> Received Team Captain Status (hide) | <input type="checkbox"/> Showed Outstanding Leadership (hide) |
| <input type="checkbox"/> Was Helpful In Class And Assisted Other Students (hide) | |

Good Behavior

- | | |
|---|--|
| <input type="checkbox"/> Brought All Materials To Class (hide) | <input type="checkbox"/> Cooperated And Followed Directions (hide) |
| <input type="checkbox"/> Cooperated And Followed Directions During Testing (hide) | <input type="checkbox"/> Cooperative (hide) |
| <input type="checkbox"/> Demonstrated Eagerness To Learn (hide) | <input type="checkbox"/> Demonstrated Excellent Behavior (hide) |
| <input type="checkbox"/> Demonstrated Much Improved Behavior Today (hide) | <input type="checkbox"/> Displayed Excellent Citizenship (hide) |
| <input type="checkbox"/> Displayed Great Sportsmanship (hide) | <input type="checkbox"/> Had A Great Attitude (hide) |
| <input type="checkbox"/> Helped With Technology In Class (hide) | <input type="checkbox"/> Improved Behavior After Just One Warning (hide) |
| <input type="checkbox"/> Participated Well In Class (hide) | <input type="checkbox"/> Was A Pleasure To Have In Class (hide) |
| <input type="checkbox"/> Was Cooperative In Class (hide) | |

Good Work

- | | |
|--|--|
| <input type="checkbox"/> Asked Good Questions (hide) | <input type="checkbox"/> Came To Class Prepared (hide) |
| <input type="checkbox"/> Completed All Work In Class (hide) | <input type="checkbox"/> Did A Great Job With Pair-share (hide) |
| <input type="checkbox"/> Did An Excellent Job (hide) | <input type="checkbox"/> Did An Excellent Job On A Test (hide) |
| <input type="checkbox"/> Did An Excellent Job On An Assignment (hide) | <input type="checkbox"/> Did Well On A Test Today (hide) |
| <input type="checkbox"/> Helped With Technology (hide) | <input type="checkbox"/> Is Currently Doing An Excellent Job (hide) |
| <input type="checkbox"/> Is Doing Extremely Well On His/her Lab Work (hide) | <input type="checkbox"/> Is Passing The Lab Work Done In Class (hide) |
| <input type="checkbox"/> Made An Excellent Oral Presentation (hide) | <input type="checkbox"/> Made An Excellent Oral Presentation In Class (hide) |
| <input type="checkbox"/> Made Good Use Of Time (hide) | <input type="checkbox"/> Participated Well In Class (hide) |
| <input type="checkbox"/> Participated Well In Group Work (hide) | <input type="checkbox"/> Participated Well In Sports Activities (hide) |
| <input type="checkbox"/> Performed Excellently In The Mile Run (hide) | <input type="checkbox"/> Performed Quality Work In Science Lab Today (hide) |
| <input type="checkbox"/> Received Extra Credit Today (hide) | <input type="checkbox"/> Turned In All Assignments For The Week (hide) |
| <input type="checkbox"/> Turned In All The Required Homework For The Week (hide) | <input type="checkbox"/> Turned In Make-up Work Today (hide) |
| <input type="checkbox"/> Used Library Time Well (hide) | <input type="checkbox"/> Used Technology Effectively (hide) |
| <input type="checkbox"/> Used Time Efficiently (hide) | <input type="checkbox"/> Used Time Efficiently During Testing (hide) |
| <input type="checkbox"/> Was Chosen As Student Of The Month (hide) | <input type="checkbox"/> Was Helpful In Class (hide) |
| <input type="checkbox"/> Was On-task In The Computer Lab (hide) | <input type="checkbox"/> Was Prepared For Class (hide) |

Improvement

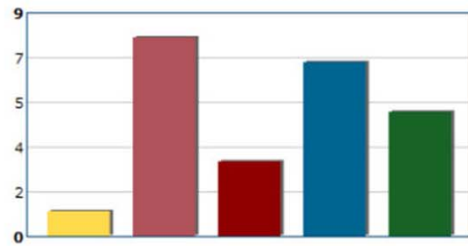
- | | |
|--|--|
| <input type="checkbox"/> Demonstrated Improvement In Academics (hide) | <input type="checkbox"/> Demonstrated Improvement In Academics And/or Citizenship (hide) |
| <input type="checkbox"/> Demonstrated Improvement In Attitude (hide) | <input type="checkbox"/> Demonstrated Improvement In Behavior (hide) |
| <input type="checkbox"/> Demonstrated Improvement In Effort (hide) | <input type="checkbox"/> Demonstrated Improvement In Group Work (hide) |
| <input type="checkbox"/> Demonstrated Improvement In Homework (hide) | <input type="checkbox"/> Demonstrated Improvement In Participation (hide) |
| <input type="checkbox"/> Demonstrated Improvement In Quiz Or Test Score (hide) | <input type="checkbox"/> Demonstrated Improvement In Writing Skills. (hide) |
| <input type="checkbox"/> Has Significantly Improved Skills Through Practice At Home (hide) | <input type="checkbox"/> Is Demonstrating An Improvement In Schoolwork (hide) |
| <input type="checkbox"/> Kept Behavior In Check Without Reminders Or Warnings (hide) | <input type="checkbox"/> Showed Improvement (hide) |

Start Date: 2010-05-04

End Date: 2010-06-03

Submit Query

Student Behaviors by Behavior Group



Legend

- Attendance
- Corrective
- Grade/Progress
- Informational
- Rewarding/Positive

Conference			
Date	Teacher	Period	Message
2010-05-06	Laura N Rios	0	has an academic meeting scheduled
Corrective			
Date	Teacher	Period	Message
2010-05-25	Laura N Rios	0	needs to show more work on math problems
2010-05-21	Laura N Rios	0	Was using a cell phone during class
2010-05-21	Laura N Rios	0	did not complete a homework assignment which was due on Tuesday
2010-05-12	Laura N Rios	0	Was using a cell phone during class
2010-05-12	Laura N Rios	0	Did not turn in a required homework assignment
2010-05-07	Laura N Rios	0	Was using a cell phone during class
2010-05-07	Laura N Rios	0	Did not turn in a required homework assignment
2010-05-06	Laura N Rios	0	did not bring the required book to class
Grade Progress			
Date	Teacher	Period	Message
2010-05-13	Laura N Rios	0	Received A B+ On An Assignment
2010-05-12	Laura N Rios	0	Received A B+ On An Assignment
2010-05-06	Laura N Rios	0	Received A B - On An Assignment
Informational			
Date	Teacher	Period	Message
2010-05-24	Laura N Rios	0	has been assigned an essay
2010-05-24	Laura N Rios	0	has avid overtime this Wednesday.
2010-05-21	Laura N Rios	0	has been assigned an essay
2010-05-13	Laura N Rios	0	has a homework assignment due next class
2010-05-12	Laura N Rios	0	Was assigned homework that is due on Friday
2010-05-12	Laura N Rios	0	Has a project due in one week
2010-05-07	Laura N Rios	0	has a homework assignment due next class
Rewarding/Positive			
Date	Teacher	Period	Message
2010-05-25	Laura N Rios	0	Came to class prepared
2010-05-24	Laura N Rios	0	Came to class prepared
2010-05-14	Laura N Rios	0	Came to class prepared
2010-05-14	Laura N Rios	0	Showed improvement in quiz score
2010-05-13	Laura N Rios	0	Showed improvement

[View All](#)

Benefits to Teachers

- Immediate Intervention - notify parents the day an issue arises
- Positive Reinforcement – helps with classroom management
- Automated School Loop milestone messages-addresses digital divide
- 20+ languages addresses the language divide
- Messages become part of reporting record



Benefits to Parents

- Bridges the language divide with real translations
- Immediate access to more information about their child
- Receive positive messages about their child
- Can manage and review messages, contact numbers through parent portal



Benefits to Site Administrators

- All the features they have now
- Additional features for their staff
- Can locally manage user accounts
- Call stats for every type
- Reports on usage, message type, by student, by teacher



By the Numbers

- 94% teachers -improved communication with parents
- 38% of all Situational Messages are positive
- 98% teachers - removed language barriers
- 75% parents - positively impacted knowledge of their child
- 84.7% teachers - valuable resource for their school
- 81.5% teachers - modified student behavior
- 80.7% parents - appreciate receiving daily teacher notifications about their child
- Over 75% of teachers who have TeleParent available use it on a daily basis.



Anaheim UHSD Case
Study, September 2007

Around Twin Rivers

“Today at lunch many teachers, including myself, were discussing how very pleased we are to have Teleparent in our classrooms. In just a couple of days we have seen some improvement in homework turnout and classroom behavior.”

Richard Carrazana - 4th Grade Teacher
Michael J. Castori Elementary



Around Twin Rivers

“I think Teleparent is an incredible tool for teachers. It is so wonderfully efficient and allows me so much more time to prepare my lessons. The amount of contacts I have been able to make is astonishing. The one thing that has prevented me from contacting parents, before, is time. I simply do not have the time to make all the parent contacts that I need to make. This program makes the process so much more efficient. It is definitely something we need to keep and something that needs to be shared with the other schools. It is a must have for any school!”

Mr. Lara, Norwood Junior High



Resources

- Handout today
- Guides/materials available on www.twinriversusd.org under communications
- www.teleparent.net
 - Videos
 - Chat help
 - 800 number



www.teleparent.net

User name is your full email address:
first name.lastname@twinriversusd.org

